

# Privacy Policy

Rev. December 2010



**Roanoke Postal Employees'  
Federal Credit Union**

PO Box 12405, Roanoke, VA 24025-2405

540-342-3429 • 800-342-3429

[www.rpefcu.org](http://www.rpefcu.org)

<b>FACTS</b>	<b>WHAT DOES ROANOKE POSTAL EMPLOYEES' CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?</b>		1	
<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		2	
<b>What?</b>	The types of personal information we collect and share depend on the accounts or services you have with us. This information can include: <ul style="list-style-type: none"> <li>• Name, address, Social Security Number, and income</li> <li>• Account balances and payment history</li> <li>• Credit history and credit scores</li> </ul>		3	
<b>How?</b>	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Roanoke Postal Employees' Credit Union chooses to share; and whether you can limit this sharing.		4	
<b>Reasons we can share your personal information</b>		<b>Does Roanoke Postal Employees' Credit Union share?</b>	<b>Can you limit this sharing?</b>	5
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus		Yes	No	
For our marketing purposes—to offer our products and services to you		Yes	No	
For joint marketing with other financial companies		Yes	Yes	
For our affiliates' everyday business purposes—information about your transactions and experiences		No	We do not share	
For our affiliates' everyday business purposes—information about your creditworthiness		No	We do not share	
For our affiliates to market to you		No	We do not share	
For non-affiliates to market to you		No	We do not share	
<b>To limit our sharing</b>	<ul style="list-style-type: none"> <li>• Mail in the form below.</li> </ul>			6
<p><b>Please Note:</b> If you are a <i>new</i> customer, we can begin sharing your information [30] days from the date we sent you this notice. When you are <i>no longer</i> our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p> <p><b>If you have questions, call us at 540-342-3429 or 800-342-3429 or visit us online at <a href="http://www.rpefcu.org">www.rpefcu.org</a>.</b></p>				

<b>Mail-In Form</b>	Do not share my personal information with other financial institutions to jointly market to me.		
If you have a joint account, your choice(s) will apply to everyone on your account.	Name	Account No.	
	Address		
	City, State, ZIP		
<b>Mail to: Roanoke Postal Employees' Credit Union, PO Box 12405, Roanoke, VA 24025-2405</b>			

# Privacy Policy

Continued from page 1



**Roanoke Postal Employees'  
Federal Credit Union**

PO Box 12405, Roanoke, VA 24025-2405  
540-342-3429 • 800-342-3429  
www.rpefcu.org

## Who We Are 8

Who is providing this notice?	Roanoke Postal Employees' Federal Credit Union.
-------------------------------	---

## What We Do 9

How does Roanoke Postal Employees' Federal Credit Union protect my personal information?	We maintain strict policies and security controls to assure that member information in our computer systems and files is protected. Our employees and agents are permitted access to member information that they may need to perform their jobs and to provide service to you. Our employees and agents have access to such member information as necessary to conduct a transaction or respond to your inquiries. All employees and agents are trained to respect member privacy. No one except our employees and agents have regular access to the Credit Union computer system and records storage. The Credit Union has established internal security controls, including physical, electronic, and procedural safeguards to protect the information you provide us and the information we collect about you. We will continue to review our internal security controls to safeguard your member information as we employ new technology in the future.
How does Roanoke Postal Employees' Federal Credit Union collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>• open an account</li> <li>• apply for a loan</li> <li>• use your credit or debit card</li> <li>• pay your bills</li> <li>• make deposits to or withdrawals from your accounts</li> </ul> We also collect your personal information from others, including credit bureaus or other companies.
Why can't I limit all sharing?	Federal law only gives you the right to limit: <ul style="list-style-type: none"> <li>• sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>• affiliates from using your information to market to you</li> <li>• sharing for non-affiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing.

## Definitions 10

<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• Roanoke Postal Employees' Federal Credit Union has no affiliates.</li> </ul>
<b>Non-affiliates</b>	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <ul style="list-style-type: none"> <li>• Roanoke Postal Employees' Federal Credit Union does not share with non-affiliates so they can market to you.</li> </ul>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <ul style="list-style-type: none"> <li>• Investment companies</li> <li>• Insurance companies</li> <li>• Other financial service providers</li> </ul>